



DioEdge™

Create synergy between the diocese and parishes.

Keeping accurate and up-to-date contact information is a challenge facing any diocesan office. DioEdge is a companion for Blackbaud’s Raiser’s Edge NXT™ and works along with PDS DioOffice™ to provide the capability of automating additions, changes, and deletions of name and address information from parishes using PDS Church Office™ into Raiser’s Edge NXT, and for Dioceses to send changes for review to parishes.

Problem to Solve:	PDS DioEdge Solution:	<i>Key Features:</i>
<p>The diocese needs accurate contact information for parishioners.</p>	<p>Increase mailing effectiveness by synchronizing head of family and spouse names, addresses, emails, and phone numbers between the diocese and parishes. DioEdge presents possible matches and duplicates for review prior to updating data.</p>	<ul style="list-style-type: none"> • Synchronize Raiser’s Edge NXT with PDS Church Office • Customize data styles and formats to match within databases • Upload phone numbers and email addresses to parishioner records • Review possible matches, duplicates, and edited records before updating the records • Accept, ignore, or reject updated information • Add follow-up remarks on a constituent record • Manage inactive records • Merge parishioner records to maintain synchronization
<p>Diocesan staff need to customize data to match diocesan and parish databases.</p>	<p>Have more control over Raiser’s Edge NXT data formats and ensure proper translation between solutions by defining styles for addresses, names, and phone types. For example, you can define prefix and suffix styles and change the data to match, such as changing every instance of Mister to the prefix Mr.</p>	
<p>The diocesan office needs to manage information changes.</p>	<p>When information is changed or updated, you’ll see a review window allowing you to accept, ignore, or reject the changed data. Enter follow-up remarks on records in DioEdge and manage inactive families who are no longer connected to a parish.</p>	

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