



Realm Volunteers

Recruit, schedule, and communicate with your volunteers in a single solution.

Realm Volunteers allows staff to find skilled volunteers and associate them with serving roles, volunteer leaders can build schedules and communicate with their teams, and volunteers are empowered to find their own opportunities without ever leaving Realm.

Problem to Solve:	Realm Volunteers Solution:
Staff aren't aware of the God-given talents and gifts of the congregation.	Skills and Interests allow staff to know what spiritual gifts each person has and how they can best serve the church. Staff can assign certain Skills or Interests to individual's profiles or they can be self-selected by the congregant.
Staff don't have an organized way of knowing who their volunteers are and where someone is serving.	Serving Roles allow staff to associate skills and interests from an individual's profile to roles such as an usher, musician, or nursery worker. These roles can easily be organized into Serving Teams such as a hospitality team, worship team or children's ministry team.
Staff need to build and effectively communicate schedules because volunteers don't know when to serve.	Scheduling in Realm Volunteers allows staff to create a schedule, add individuals from serving teams to the schedule, and send it to volunteers so they know when to serve. Staff are even made aware of serving preferences and other information, such as last time served or any if any scheduling conflicts exist.

Advantages:

- Skills and Interests are manageable by staff and can be customized for the church's needs.
- Serving Roles allow staff to tie Skills or Interests to Serving Roles which can then be promoted to the entire congregation. Staff can include additional requirements like age limits or a completed background check.
- Staff can group similar roles into Serving Teams, creating a single area to view the roster, communicate with volunteers, create and distribute the schedule, and more.
- Realm Volunteers takes work off staff with the addition of Serving Team Leaders. Serving Team Leaders manage the details of their volunteer teams such as roster management, schedule creation, view a leader dashboard, and more. They can even manage their teams from the Realm Connect mobile app.
- Staff or Serving Team Leaders can manage the schedule for each team. Realm automatically serves up individuals that can serve based on their preferences and schedules can be tied to existing events to prevent duplicate entry.
- Volunteers can update their own serving ability, view all opportunities and see if they're a good fit, express interest in serving, view schedules, and more. Additionally, they can manage their entire volunteer experience from the Realm Connect mobile app.

Problem to Solve:	Realm Volunteer Management Solution:
<p>Staff need to focus on top-level ministry and not the day-to-day ongoings of volunteers.</p>	<p>Pastors and staff are focused on running the church as a whole, not all the moving pieces needed to manage the church's volunteer teams. Realm Volunteers allows staff to select Serving Team Leaders who can manage their teams, create and communicate schedules, and more, freeing up staff and pastors so they can focus on managing the church.</p>
<p>The congregation needs to know how to find new opportunities to serve and understand if they're a good fit.</p>	<p>Realm Volunteers empowers your congregation to find new serving opportunities right when they're ready to serve. Potential volunteers are automatically matched with the right serving opportunity and they can easily express interest to take part in your ministry.</p>
<p>Staff need tools to promote their most important serving opportunities to the congregation.</p>	<p>Whether you're looking for volunteers for VBS, additional help with your Wednesday night supper, or anything else, Realm Volunteers allows staff to promote and communicate their most important serving needs to the congregation. Staff can even select up to five serving opportunities to feature so your entire congregation knows what's important for your volunteer efforts.</p>

Key Features for Staff:

- Find individuals with common skills, interests or roles
- Promote Serving Roles to the entire congregation
- Create volunteer handouts for new members
- Manage all Serving Roles
- Communicate volunteer needs through the Newsfeed
- Edit serving preferences for volunteers

Key Features for Serving Team Leaders:

- Manage and communicate with Serving Teams
- Receive a daily digest for new role requests, unassigned serving roles, and more
- Mark attendance or print marking sheets
- Accept or decline requests to serve
- View a volunteer dashboard
- Create volunteer schedules
- Add or manage profiles for their volunteer teams
- Manage their Serving Team from the Realm Connect mobile app

Key Features for Volunteers:

- Self-manage Skills and Interests
- View Serving Teams and schedules
- Receive notifications to serve via text
- Set or update personal serving preferences
- Accept or decline serving assignments
- Create serving replacement requests
- Manage their volunteer experience on the Realm Connect mobile app

Create a culture where volunteers thrive with Realm Volunteers.

Learn more about Realm Volunteers at acstechnologies.com/realm/tools/volunteers/