



Our focus is on you.

Welcome to the family! We are focused on serving your software and support needs better than ever before. For nearly 40 years, we've proven our dedication to Catholic ministries like yours, and we are here to help you, too. Our staff is always within reach of yours. You can count on it! We offer a variety of options to ensure you are getting the most out of your PDS software, including providing you with more of the best software options, reliable support services, and giving your parish the training opportunities it needs. More than anything else, we are excited to be your ministry partner.

Your Parish Partner

- ✓ Largest, #1 ranked support department
- ✓ Nearly 50,000 churches served
- ✓ Focused on parish and diocese needs
- ✓ Most invested in R&D
- ✓ Christian owned and led for nearly 40 years
- ✓ Ranked among best places to work



"The customer support staff has always been friendly, helpful and supportive. I have never had the feeling that my call was not important."

Margaret
St. Patrick
Catholic Community

Helping you do Real Ministry Right

1. The Best Service – The support you need when you need it

The PDS Complete Program is our #1 ranked support program. It is designed to provide you with all of the supporting services your parish needs. If you choose to enroll in our PDS Complete Program, you will receive the following benefits and more.

- ✓ Unlimited toll-free telephone support open from 9 am until 8 pm Mon-Thurs, and from 9 am until 6 pm on Fridays, Eastern Time
- ✓ Most support calls are answered in under one minute
- ✓ 24/7 access to online help center
- ✓ Free software upgrades frequently released
- ✓ Payroll tax table updates
- ✓ Client Portal website with 24/7 service to help you manage your account
- ✓ Web-based products (e.g. PDS Connects) regularly upgrade automatically
- ✓ Manage your account online and review support history with the Web-based client profile management tool
- ✓ Receive at least 10% off any additional PDS software purchases
- ✓ Free self-paced training videos available online

2. The Best Software – More features and options than anyone else

We view each day as an opportunity to help you do ministry. We work hard to supply the software you deserve by providing your parish with the most up-to-date solutions.

- ✓ PDS OnDemand™ is everything you love about PDS but in the Cloud so you can work anytime, anywhere
- ✓ Realm® is the next generation administration, accounting, and community software that is all mobile [more](#) ↘



"With the training sessions, I feel confident that I will be able to handle the work I need to do."

Doni

Good Shepherd
Catholic Mission

- ✓ Regular automatic updates to ensure your parish has the latest features
- ✓ Information is secure and diligently protected with the most up-to-date security
- ✓ Improving products every day with new releases
- ✓ Options for mobile use
- ✓ Online giving options that allow your parishioners to give easily and securely
- ✓ Ability to work remotely via the Internet

3) The Best Training – Instructor-led and self-paced options

Our certified trainers can help you meet your ministry software needs. Our wide array of affordable training options, led by PDS Certified Trainers, ensure your parish gets the most out of your software.

- ✓ Live webinars led by Certified PDS Trainers on the latest PDS software
- ✓ Ability to host or attend a training school in your area
- ✓ Onsite training to guide you through using advanced software functions
- ✓ Live webinars to help you use the latest software
- ✓ One-to-one training classes focused on the unique needs of your ministry
- ✓ Self-paced training video library
- ✓ Annual Ideas to Impact Conference offering a variety of training classes, peer-to-peer learning opportunities, and support sessions

We're thankful to be your ministry partner – a partner you can count on that is trusted by more Catholics than any other software company.

Our focus is on being the right ministry partner to fit your needs. That means helping you do real ministry right by providing you with more software features and options than anyone else, reliable support, and professional training. Trust us to deliver top-rated expertise, excellent service, and dependability. While other companies come and go, we have spent decades earning our clients' trust one relationship at a time. That trust is priceless to us and motivates us every day to walk alongside you, helping you to do the work you're called to do.

Let's talk. We're here to help.

1-800-892-5202

www.parishdata.com/welcome



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