

How to Get

MORE

RESOURCES

MORE

SUPPORT

MORE

FEATURES

from Your Church Software



SOLUTION GUIDE

The ministry ideas, how to's, tips, and advice you need to get more out of your ministry software. PLUS... how our software, Realm®, can help you achieve this ministry goal.

LESS IS NOT MORE

Nowadays "simple" has become a euphemism for "less." Software and technology users have been duped into the idea that less is more. And make no mistake, when it comes to design and user experience, simple is good and less is more. But when it comes to features, tools, resources, and the support you need to make ministry happen, simple is not enough, and more is better.

Most ministries want simple solutions to complex problems. To make the complex simple, you need more powerful solutions that are supported in powerful ways.

WHEN IT COMES TO
FEATURES, TOOLS,
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WHAT'S MORE?

A technology solution that gets the job done is not enough when you're trying to create life and manage the operations of a multifaceted organization. There are customized approaches involved in making disciples, developing community, fostering engagement, planning and promoting events, managing groups, and accounting for the finances, just to name a few. So a simple solution requires more than just bland features and email support.

What you need is a ministry partner. A company with decades of experience in guiding churches through the best practices for church and ministry management.

To get more out of your ministry software, you need to add a few things to the mix: support, resources, rich features, and easy onboarding.

Discover how more can really help your ministry.

GET IT ALL

What will your staff do when they hit a roadblock? What is the best way to set up online discipleship pathways, child check-in, and groups? How should leaders and volunteers follow up with new visitors? What is the best solution to engage the community?

Questions like these remind us that having the right tools is great, but having a partner to maximize their impact is even better. We're committed to providing more for your ministry.

SUPPORT

Most cloud-based solutions try to automate support when offering a faceless, nameless support representative to reply "within 24 - 48 hours." When you have fires to put out, people to lead, and ministries to manage, you can't wait that long. You need to know how to maximize your tools to do more real ministry when it matters.

Our team of professionally trained and courteous staff is available by phone, email, or chat 24/7. We don't just see ourselves as technology professionals; we see ourselves as ministry partners. That means we're in it to win it with you. It's not just our job; it's our calling.

With our fanatical commitment to service, you and your team are never on your own.



WE DON'T JUST SEE
OURSELVES AS TECHNOLOGY
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OUR JOB; IT'S OUR CALLING.

RESOURCES

In addition to personal service and software support, you need resources for ministry. Training, conferences, ministry guides, helpful posts, and more are all part of the package. We're committed to helping you with:

- Data reviews* ○
- Onsite implementation* ○
- Online help center* ○
- Data conversion* ○
- Setup assistance* ○
- Email templates* ○
- Online training* ○
- Customization help* ○
- Customizable materials* ○
- Launch planning* ○
- Rollout guidance* ○
- User guides* ○

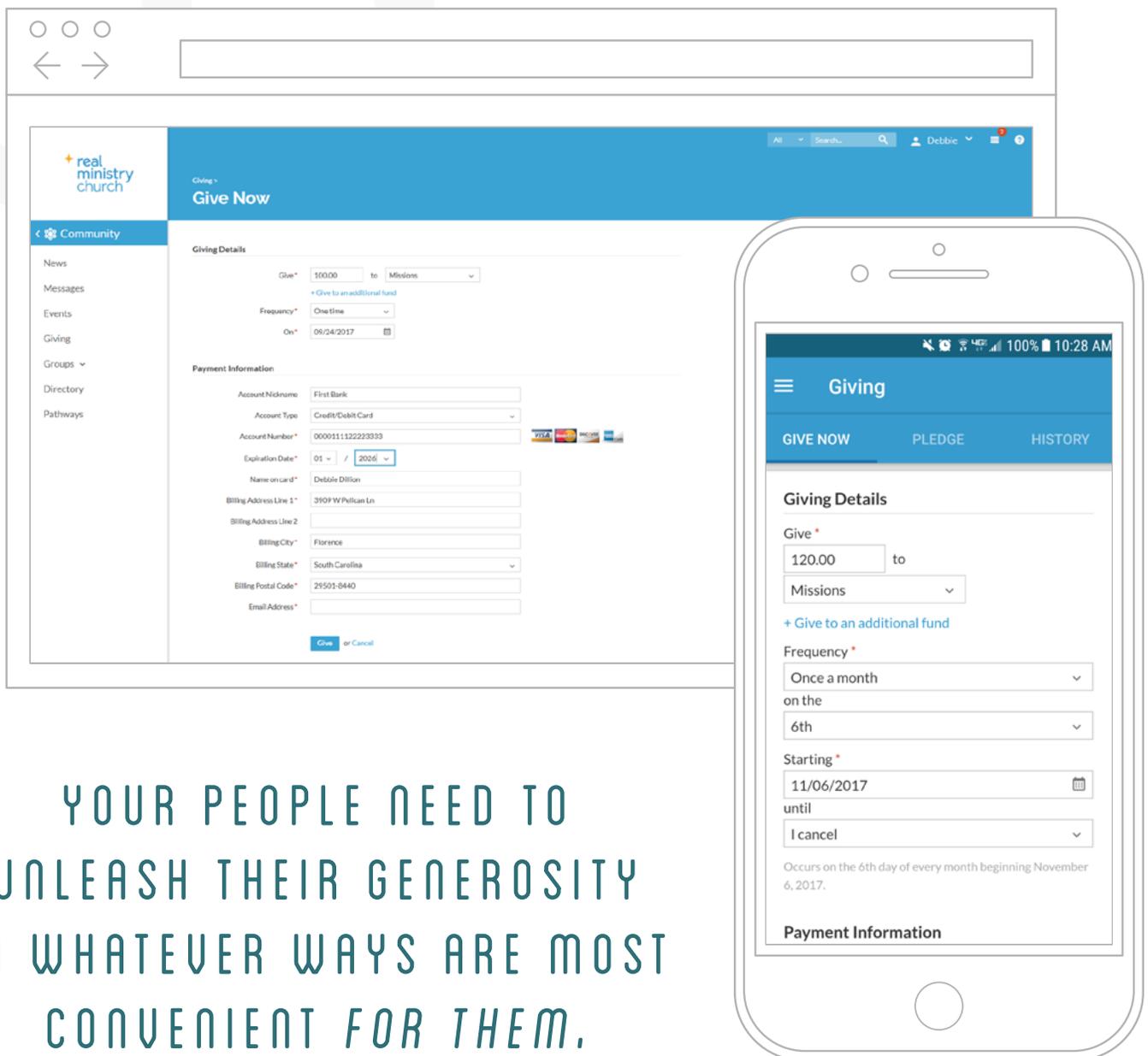
THE POINT IS, MINISTRY SHOULDN'T
BE DONE ALONE. YOU NEED A PARTNER.
YOKE UP WITH US.

FEATURES

When it comes to a church management software (ChMS), there are features you want and features you have to have. Nowadays, most of them are must-haves because people have arrived at a certain set of expectations of how they want to give, check their kids in, get connected, and be involved. Plus, there are certain functions church staff and leaders must perform to get the job done. We'll let you decide on the "want-tos" and the "have-tos", but it should be noted that Realm offers top-shelf feature solutions for everything to follow.

GIVING

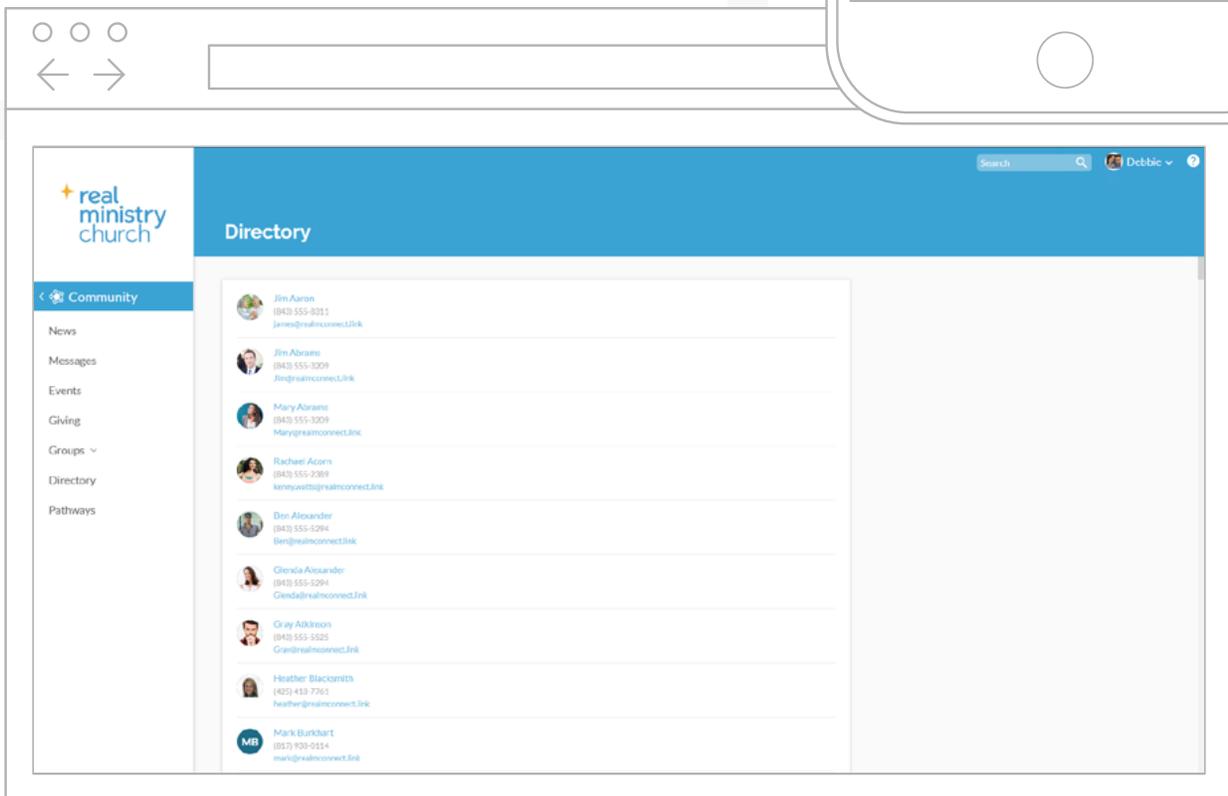
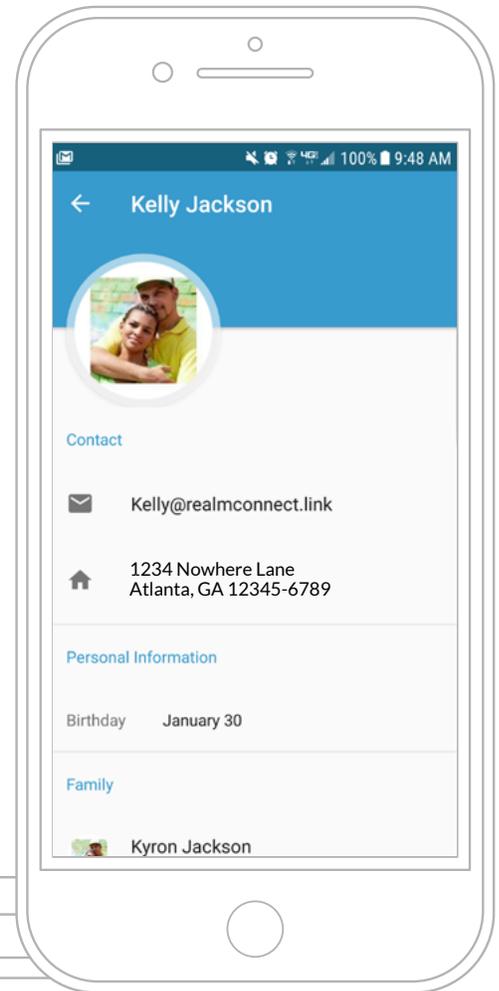
Your people need to unleash their generosity in whatever ways are most convenient for them. That means you need a solution that offers online giving, text giving, checks and cash, and the ability to make pledges, set up recurring donations, and manage accounts. Of course you'll want a system that's easy and intuitive to use.

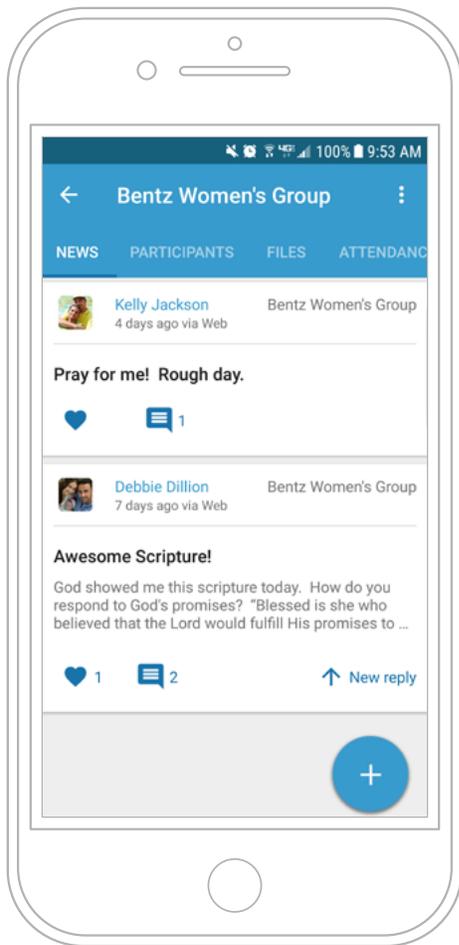


YOUR PEOPLE NEED TO
UNLEASH THEIR GENEROSITY
IN WHATEVER WAYS ARE MOST
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PROFILES

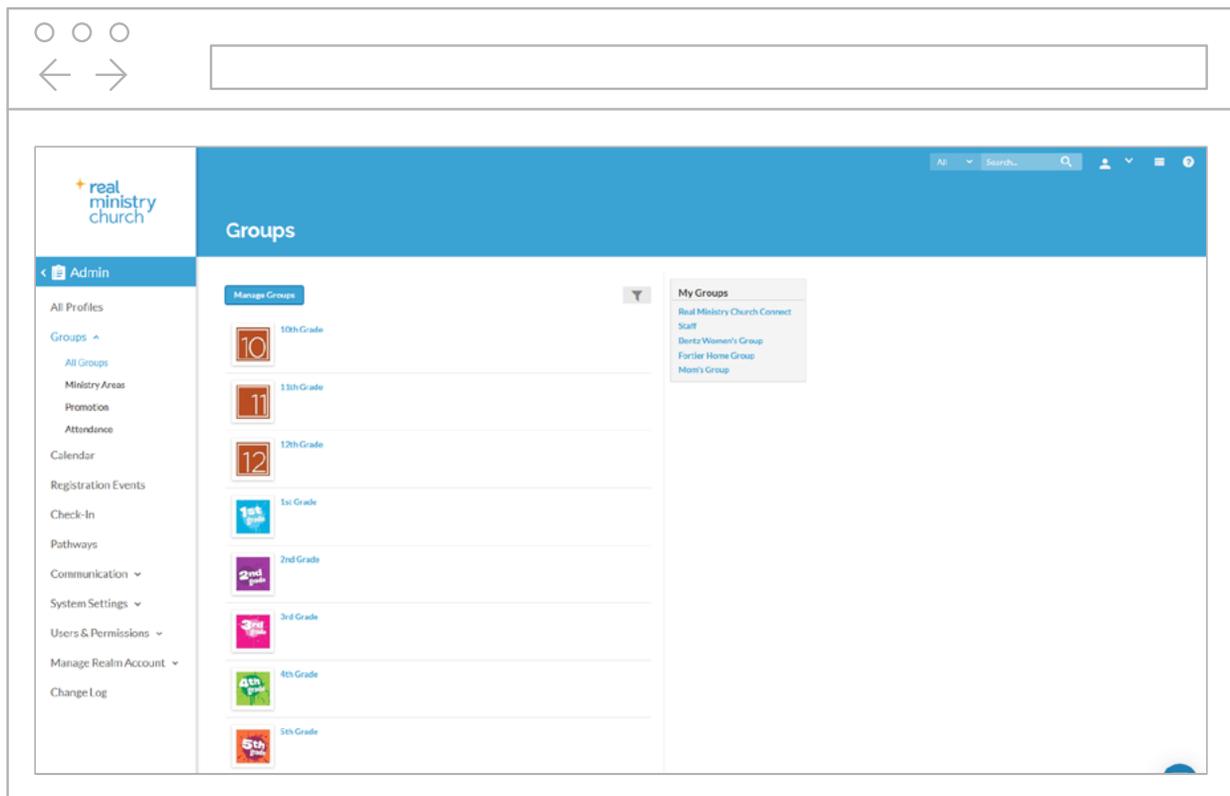
Since you love your people unconditionally, you want to know them better. Profiles should manage all the vital stats as well as notes, group participation, giving records, attendance, discipleship progress, and all the other things you need to know to serve your people well.





GROUPS

Groups are vital to the life and health of any church. It's where people connect, form deeper relationships, and grow in their faith. Your church needs tools to manage (private and public) communication, calendars, and community via online group management.



ASSIMILATION & DISCIPLESHIP

Assimilation leads to engagement, engagement to discipleship, and discipleship to growth - numerically and spiritually. Establishing pathways for people to plug in at your church needs to be an intentional effort supported by software that keeps people moving in the right direction.

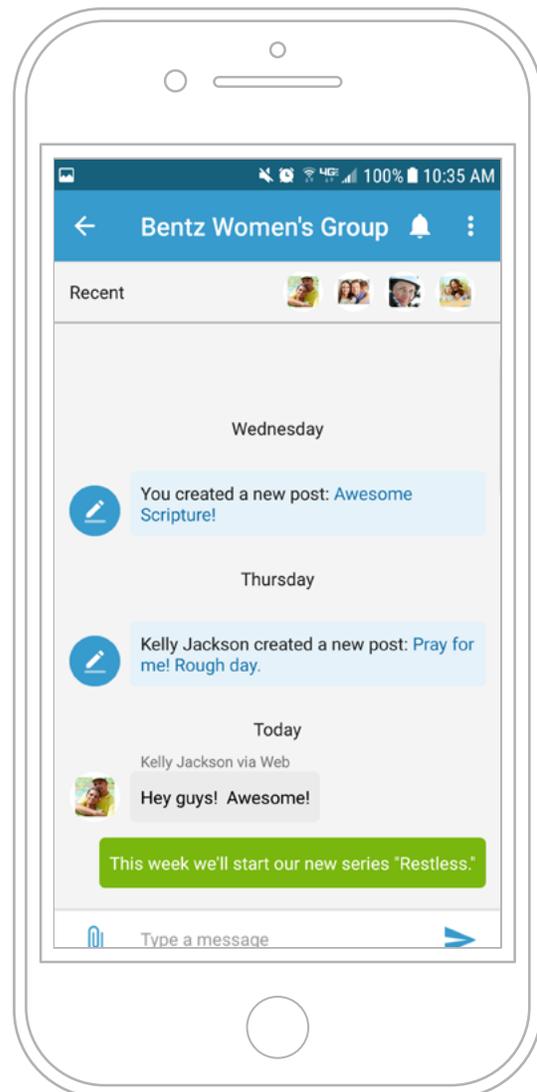
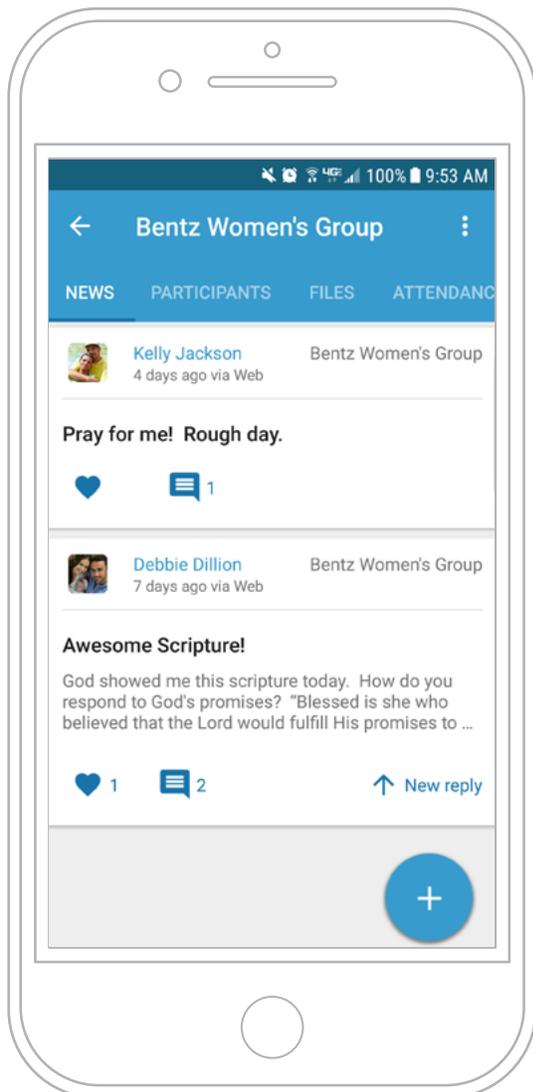
The top screenshot displays the 'Add New Pathway' interface. The 'Pathway Name' is 'Volunteer Youth Ministry', 'Target Duration' is 4 Weeks, and the leader is 'James Aaron'. A dropdown menu for 'Completed Pathway Actions' is open, showing options like '1. Newcomer Followup', '2. Connect to a Group', '3. Membership @ BMC', '4. Finding your Place', 'China Mission Participant', 'Membership Process', 'Steps to Financial Freedom', and 'Volunteer Children's Ministry'.

The bottom screenshot displays the 'Pathways' overview table:

Name	Active	Overdue	Assigned To Me	Unassigned	Target Duration	Total Completed
1. Newcomer Followup	23	23	2	20	3 Weeks	0
2. Connect to a Group	46	46	0	46	1 Month	0
3. Membership @ BMC	39	39	0	39	4 Weeks	369
4. Finding your Place	43	43	0	43	-	348
China Mission Participant	0	0	0	0	3 Months	0
Membership Process	0	0	0	0	1 Month	0
Steps to Financial Freedom	46	5	0	46	-	374
Volunteer Children's Ministry	26	2	0	26	1 Month	276

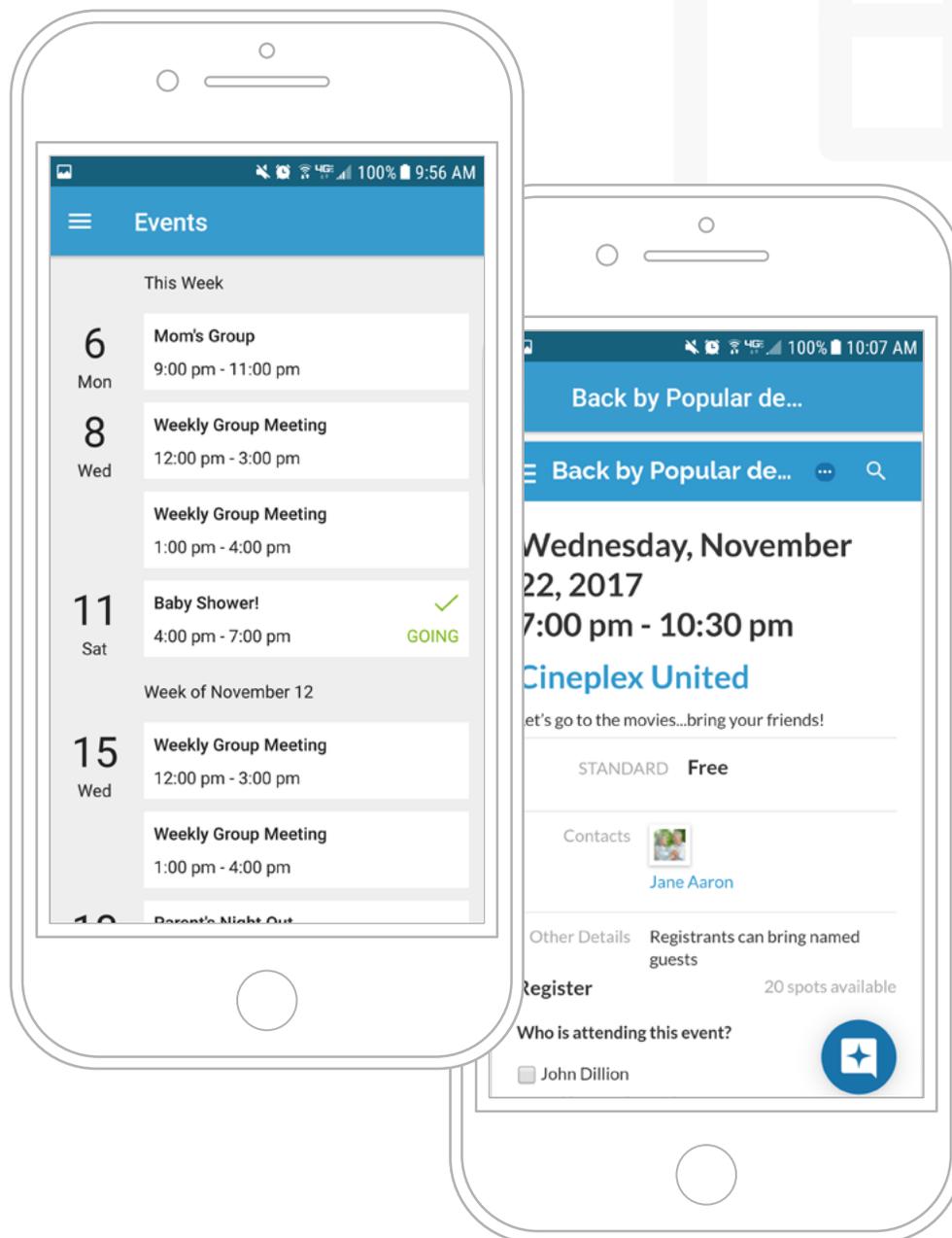
COMMUNITY & COMMUNICATION

Communication is essential for developing community, and now more than ever, online and mobile communication is the linchpin for creating community and engagement in today's fast-paced culture. Bring people together even if they are apart.



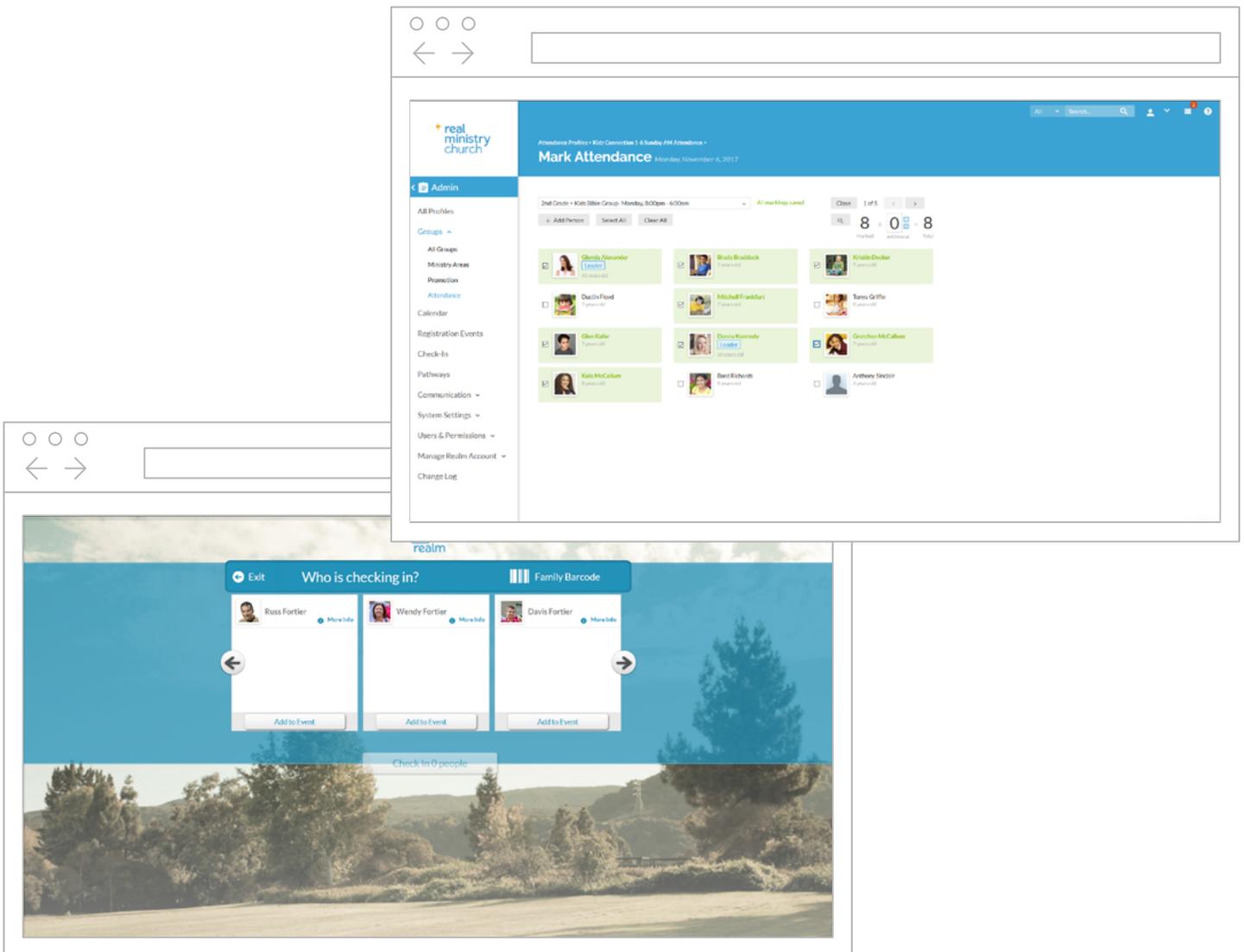
EVENTS

You need to promote events initially and continually. You need to discuss needs (ahem, who's bringing the hot dog buns?), and you need to empower your members to share about the events you have going on. Planning events that fill the building requires good tools, not just optimism.



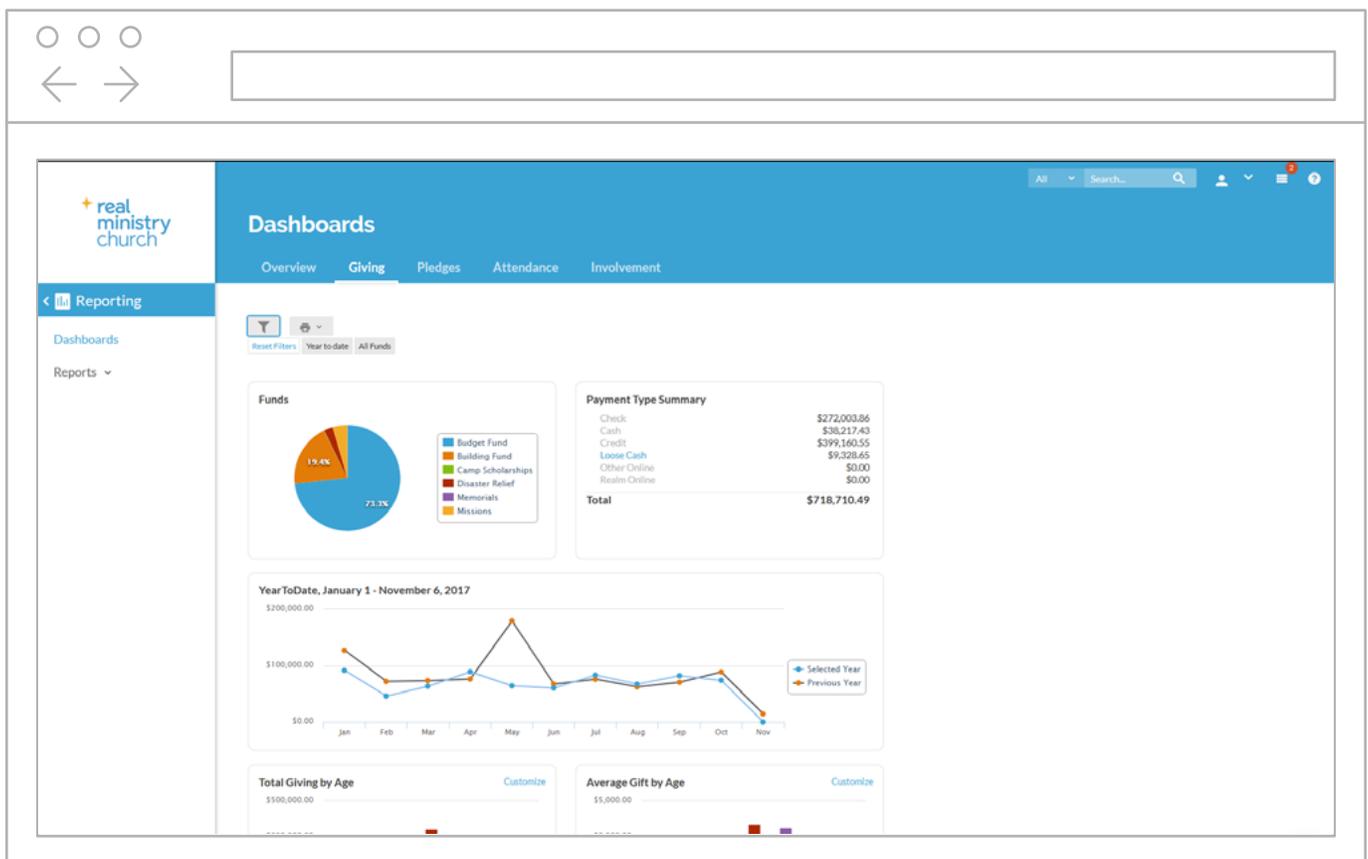
CHECK-IN & ATTENDANCE

Having a sophisticated child check-in system and attendance tracking tools is essential. Keep track of special notes, check in on kiosks and mobile devices, print labels, and monitor attendance trends to stay aware of all the comings and goings.



DASHBOARDS & REPORTING

Your church leaders need to see engagement trends (giving, attendance, discipleship, etc.) and identify opportunities. Your people will appreciate that you are protecting their vital records. And surprisingly enough, you can share these reports (confidentially) to spur growth and accountability.



SWITCHING MADE EASY

We know the pain of changing your ministry software is a prohibiting factor. That's why we've worked really hard to replace the pain with a purposeful process. We've created a visual aid to show you how Realm, backed by ACS Technologies®, makes the switch easier than ever. Why? Because we offer more support and resources.

“ *Realm is a game-changer. Its ease of use and robust church management features make it stand out among other solutions. The team is very supportive, and their ongoing development and updates demonstrate their commitment to delivering an excellent product.* ”

CHASE, FINANCIAL ADMINISTRATOR

“ *We are so happy that we switched. The transition was smooth and we were able to quickly learn how to use Realm.* ”

SHIRLENE, ADMINISTRATOR

“ *Our transition from The City to Realm was smooth. Realm itself is extremely user friendly, and allows us to empower our ministry volunteers and leaders with more resources.* ”

DINA, ADMINISTRATIVE ASSISTANT

WE MAKE IT EASY TO GET STARTED WITH REALM



1 START A CONVERSATION

We'll help you explore the options and determine what's best for your unique ministry needs.

2 MAKE THE DECISION

Our guided process makes getting started almost as simple as hitting a button.



3 DATA CONVERSION

We take your existing data and migrate it into Realm.



4 TRANSITION TEAMWORK

We'll walk you through your data conversion. We want to make sure you completely understand how to get started using Realm.



5 DOWNLOAD THE IMPLEMENTATION GUIDE

We've created a step-by-step list of actions to complete as you work toward launching Realm with your church.



6 ATTEND GETTING STARTED WEBINARS

Hosted weekly, these interactive online classes jump-start you on the basics.



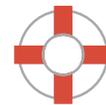
7 TRAINING

We're there every step of the way as your church staff completes our training program.



8 ONGOING SUPPORT

Have peace of mind knowing that live support hotline options are available 24/7/365 via phone, email or chat.



9 REAL MINISTRY SUCCESS

Now you have a tool to help you know more about the people in your church.



GET EXPERT HELP:



DEDICATED COACH

We'll assign a dedicated coach as your personal go-to for implementation.



CUSTOM LAUNCH PLAN

Your coach will help create a customized launch plan that fits your needs.



CHURCHWIDE ROLL-OUT

We'll help you roll out Realm churchwide using your customized launch plan.

GET MORE.

If you want more, you want Realm. We give you more by providing great solutions, resources, and support.

ACS Technologies, the company behind Realm, has been serving the technology needs of the Church for over 40 years. We know a little something about what churches and ministries need to flourish. We make it easy for your ministry to do more.

Discover how the all-in-one, easy-to-use, laden-with-support software solution Realm will not only take away the pain points of your current ChMS, but transform the way you do more real ministry.



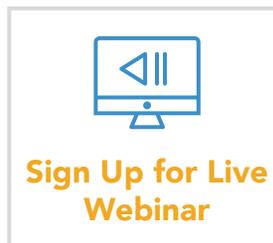
Throughout this guide, you have seen several ways that Realm helps churches reach new people and manage the life and operations of a church. We're excited to share more about our revolutionary ministry tool, Realm.

Realm provides solutions that will make your ministry and life way easier. It is cutting-edge church management software that combines administration, accounting, and community into one system. It also connects your entire church and personalizes each person's involvement in your ministry.

We'd encourage you to explore all that Realm makes possible by taking a demo, walking through a self-guided tour, or speaking with an associate today!



acstechnologies.com/products/realms/demo



acstechnologies.com/products/realms/demo/tour



1-800-736-7425

Our Mission: To help you have *real* ministry impact

ACS Technologies has provided over four decades of services and software to churches of all sizes throughout the world. During that time we have accumulated data, gained vital insight, and received thousands of first-hand testimonials on best practices and methods that most effectively help ministries.

Our years of service have allowed us to become the world's largest provider of ministry solutions to churches of all sizes. It is our mission to furnish advice, examples, tips, and information to help you turn your ideas into real ministry impact.

Powered by the people of **ACS Technologies.**



Family owned
for over 40 years



#1 rated
in service



Nearly 50,000
churches served



Over 400 staff
ready to serve



Best place
to work

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